



# Send pathology referrals by SMS with e-ordering

By adding "Telehealth" into the clinical notes when requesting pathology, you can generate an automatic SMS or email to send a referral to patients.

This is available in Medical Director and Best Practice. If you are not set up for e-ordering, please contact your Business Development Manager below.



### Adding Telehealth to Clinical Details List In Best Practice

1. From BP main Screen, go to Setup > Preferences > Pathology > Custom reasons.
2. Select Add, type Telehealth in the Comment box, Save > Save & Close.
3. Once saved, select Telehealth when adding clinical notes to requests



### Adding Telehealth to Clinical Details List In Medical Director

1. On the Pathology Request Page, under "Selected" window, type in Telehealth, then tick "save text to list".
2. Telehealth is now saved on the Clinical details list on the left.
3. Once saved, select Telehealth when adding clinical details to requests.



## Business Development Managers

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